

“Where the quality of your life is our priority”

Water Care Maintenance & Service Program

Prestige Hot Tubs is now offering a *full-service water care* and *Hot Tub maintenance* program to all customers. This program is another way that you can relax and enjoy your tub without having to worry about the quality of your water or maintenance of your Hot tub.

You can select the frequency that best fits your needs. This program will keep your water pristine and your Hot tub in prestige condition! Our technicians are professionally trained and will perform a diagnostic test on each visit to ensure that your tub is working perfectly.

We will:

- Balance and optimize your water, including PH, Alkalinity, Calcium, Sanitizer, Eco ONE and other water enhancing products
- Re-stock your water care products as they run out
- Shock your system
- Clean your filters, cover, shell and siding
- Drain and refill your Hot tub as needed
- Regularly maintain your entire system to ensure optimum performance
- Diagnose and fix any potential issues on your tub
- Email or mail you a summary of what was performed on each visit
- Provide customer support 7 days a week

3 Water Care programs to select from:

1: Jacuzzi Pro-clear mineral and enzyme program: (RECOMMENDED**)**

This is an effective way to significantly reduce the use of chemical sanitizers in your water. The Pro-Clear mineral system uses a Silver Nitrate (Sanitizer) cartridge, Ozone, MPS (non chlorine shock) and an Eco-ONE clarifier that cleans your water from organic particles. This option will keep your water safe, clean, and smelling great without the heavy use of Chlorine or Bromine.

2: Dazzle Bromine program:

Bromine systems use a combination of slow dissolving bromine pucks and concentrated bromine powder. Bromine is a traditional method of sanitizing water in your tub. We use Eco-ONE natural enzymes and Ozone to minimize the use of Bromine in your water.

3. Dazzle Chlorine program:

This is a traditional sanitizing system widely used in both pools and hot tubs. With the use of Eco-ONE 100% natural enzyme cleaners and clarifiers we are able to create perfect hot tub chemistry with minimal chlorine sanitizer levels.



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About Dazzle:

Dazzle is the most environmentally friendly water care product available. The producers of Dazzle use a combination of minimal packaging, phosphate free and refined production providing the most eco-friendly product on the market today. A portion of every Dazzle purchase is donated to help developing countries implement systems to clean their water sources from contaminants and pollution.

How to get started:

Step #1: Decide on a program and frequency. Speak with one of the trained professionals at Prestige Hot Tubs. We will help you decide which program best suits your needs.

Step #2: Fill out the registration and payment sheet.

Step #3: Just sit back and relax. Let Prestige Hot Tubs take care of you!

After you have signed up on a program that best suits your needs, a representative from Prestige Hot Tubs will contact you and schedule your first service.

We will re-stock your chemicals as needed and you will receive an invoice itemizing the entire transaction. This will be sent to you in addition to your monthly billing statement.

We look forward to taking care of you and your Hot Tub. Contact us today to get set up on our program.

Warmest regards,

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Water Care Maintenance and Service ~ Registration Form ~

Hot Tub Program:

We will test and maintain your water chemistry, re-stock your water care products as they run out, clean your filters monthly also drain and fresh-fill your tub as needed. Our staff will clean your tub and its siding of debris, water marks and scum lines. Our technicians will also do a full diagnostic test of all equipment in your hot tub each time we come out. We also provide our customers with a customer support line 7 days a week.

Water Care Programs to choose from: (Please circle one**)**

- Jacuzzi Pro-clear mineral system
- Dazzle Bromine system
- Dazzle Chlorine system

Frequencies to choose from: (Please circle one**)**

- ❖ Minimum Assisted Program = Once per month - includes 1 drain per year -\$80/mo.
- ❖ Half Assisted Program = Twice per month - includes 2 drains per year -\$150/mo.
- ❖ Fully Assisted Program = Every week - includes 4 drains per year -\$275/mo.

Customer information:

Name: _____ Phone Numbers: _____

E-mail: _____ Fax Number: _____

Address: _____

Billing information:

Credit Card: _____ Credit Card #: _____ Expiry Date: _____

Name on Card: _____

This is to authorize Prestige Hot Tubs Distributors to charge my credit card for the monthly package cost chosen above for spa maintenance and a variable re-stocking cost of my spa water care products.

Signature: X _____

To receive a monthly invoice and itemized billing statement, please check-off one of the following.

- E-mailed Mailed Faxed

***Thank you very much for your business.
We look forward taking great care of you and your hot tub!***

Disclaimers:

No Prestige Hot Tub staff member can be held accountable for abuse of the hot tub, nor does your monthly program cost include dealing with neglect or abuse of the hot tub. Abuse can be classified as follows: Excessive use without any maintenance or addition of proper sanitizer, large parties (outside liquids are poured into the tub), in-tub personal abuse, leaving the tub turned off with water in it for more than 48hrs, using household cleaning products or other harsh chemicals in and around the hot tub, leaving the water level too low and running the pumps dry, leaving the cover off for more than 48 hours, non-proper storage of chemicals, or any action that can be classified as abuse.